

How to remove the SAP Passport (Single Single-on Certificate) in Microsoft Internet Explorer:

1. Click Tools > Internet Options
2. Click the Content tab
3. Click Certificates
4. Highlight the expired SAP Passport and click Remove

How to remove the SAP Passport in Netscape

1. Click Communicator > Extras > Security information
2. Click Certificates > My certificates
3. Highlight your expired SAP Passport and click Delete

After deleting the certificate, you can apply for a new SAP Passport.

How to add the SAP Passport (Single Single-on Certificate) in Microsoft Internet Explorer:

Before attempting to set up Single Sign-On on SAP Service Marketplace (SMP), ensure your Web browser is [supported](#). Note: Technical Customer Assurance cannot assist in configuring proxy settings or network settings. Please see your system administrator for assistance in configuring your settings. The following steps are for Internet Explorer. For other Web browsers, refer to the Web browser's help section.

1. Navigate to **my Profile** on SAP Service Marketplace (SMP) at <http://service.sap.com/myprofile>.
2. Click **Cancel** in the *Choose a digital certificate* dialog box, if applicable.
3. Type the S-User ID in the **User name** box
4. Type the corresponding password in the **Password** box.
5. Click **OK**.
6. Again, Click **Cancel** in the *Choose a digital certificate* dialog box, if applicable.
7. Type the S-User ID in the **User name** box.
8. Type the corresponding password in the **Password** box.
9. Click **OK**. You will now be logged in.
10. Click **Maintain my Single Sign-on Certificate** in the left navigation pane.
11. If prompted, accept the ActiveX control.
12. Type your password in the **Password** box.
13. Click **Apply for SAP Passport**.
14. Read and click **Yes** to the multiple warning messages.

You will need to close the Web browser for Single Sign-On to take effect. The next time you navigate to SMP you will automatically be logged in. However, you will still be prompted to choose a digital certificate. Simply highlight the appropriate S-User ID in the *Choose a digital certificate* box and click **OK** to the log in or click **Cancel** to log in using a different S-User ID and Password.